User 1:

**Option 1:**

* User wants to see the different options of the language button.
* Her suggestion was to keep “what’s on today”, in lower level than the main buttons, or after them.
* User was confused how to close the gallery preview. She was asking if she need to select “close button”, and then” I am done”.
* And also user at the first time, couldn’t understand if she should click on pictures, So I think we need to add something more looks like button than image itself.
* She didn’t find how to see more options at the first sight. It was not easy to follow or understand the small icon.
* The button ”I am done”, was confusing because she didn’t understand what will happen next if they click on, and when do they exactly need to click on that.

**Cover Flow:**

8. She selected the cover flow by clicking on right and left button, and select randomly by double click on the images (the same process as she selected cards).

9. She likes the cards, because she thought it was more clear for, But she still think we can improve it.

10. She was again a bit confused, if she needs to click on picture and then click on “I am Done”.

**Post-Test:**

1. She likes to have an animation for the introduction to kiosk. For example, she was looking for someone to demonstrate the instructions.

2. She likes to have the instruction, and some guidelines for using kiosk, under Help.

3. She likes the idea of having predefined tours but, she wants to have the possibility of add or remove themes. (A flexible predefined tour)

**Option 2:**

* She expected to find different galleries through the maps of museum and easily get to different places.
* It takes time to find how to add the gallery and have her itinerary.
* She easily found how to print her itinerary. She expects to see images and some information about galleries she has chosen, and she likes to have the map in her hands.

**Post Test:**

1. She likes the idea of creating an itinerary, She also wants to have the opportunity to prepare it before get to the museum.
2. It was easier for her to navigate the second interface. Just the part: “Exploring the galleries” was a bit complicated for her.
3. The relationship between galleries was quite understandable, but she was asking about the connection lines, and in this case it was a bit confusing for her.

User 2:

**Option 1:**

* User again wants to see the different options of the language button.
* She was asking how she could select a gallery, by click on pictures or by “I am done”. The selection process was quite unclear for her.
* The part “book mark”, could improve by making more clear options. For example when they select or add a gallery, the opportunity of seeing their basket helps them not to be confused by what they have done or select before. This, could be possible through making another page over the open one, or down the main page.
* Again it was a bit unclear for her, to see more galleries option.

**Cover Flow:**

8. She selected the images, by clicking on the right and left buttons, and dragging on the images.

9. She likes the idea of having cover flow, because she thought it was playful, up to date and focused.

**Post-Test:**

1. She would like to have a video for introduction to kiosk, showing different parts of museum quickly.

2. She would like to find information and instructions about how to use the kiosk interface under Help menu.

3. She doesn’t like the idea of having predefined tours, she preferred to make her own selection.

**Option 2:**

* It was clear for her how to change different languages.
* She expects to check where to go, after finding galleries, and also get familiar with the different places of museum like information desk, washroom, restaurant, and so on.
* When I asked to print the itinerary, she couldn’t understand that she first need to do finish, and then can find print option on the next page.

**Post Test questions:**

* She likes the idea of having itinerary, but she was asking how much time she can spend on kiosk.
* It was the same for her to navigate the option 1 and option 2.
* The idea of having globes was totally understandable, but the relationship between them was not clear.