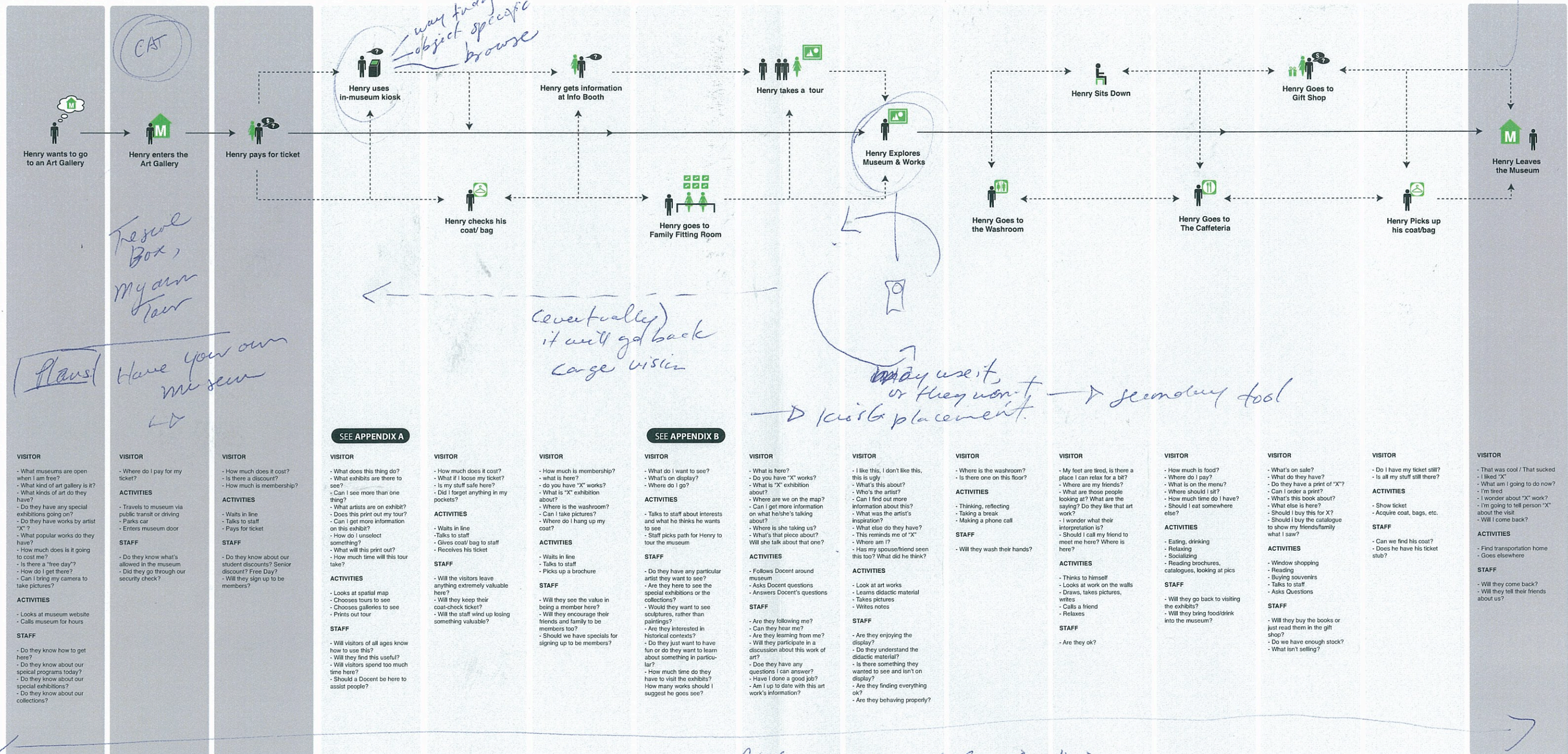


1) Getting more info on objects
 2) Browse, explore

They share this w/ others
 strengthened by the pre-visit. ?

JOURNEY FRAMEWORK INDIVIDUAL VISITOR AT DIA - WITH IN-MUSEUM KIOSK



Plans! Have your own museum

SEE APPENDIX A

SEE APPENDIX B

VISITOR	VISITOR	VISITOR	VISITOR	VISITOR	VISITOR	VISITOR	VISITOR	VISITOR	VISITOR	VISITOR	VISITOR	VISITOR	VISITOR	
<ul style="list-style-type: none"> - What museums are open when I am free? - What kind of art gallery is it? - What kinds of art do they have? - Do they have any special exhibitions going on? - Do they have works by artist "X"? - What popular works do they have? - How much does it go to cost me? - Is there a "free day"? - How do I get there? - Can I bring my camera to take pictures? 	<ul style="list-style-type: none"> - Where do I pay for my ticket? <p>ACTIVITIES</p> <ul style="list-style-type: none"> - Travels to museum via public transit or driving - Parks car - Enters museum door <p>STAFF</p> <ul style="list-style-type: none"> - Do they know what's allowed in the museum - Did they go through our security check? 	<ul style="list-style-type: none"> - How much does it cost? - Is there a discount? - How much is membership? <p>ACTIVITIES</p> <ul style="list-style-type: none"> - Waits in line - Talks to staff - Pays for ticket <p>STAFF</p> <ul style="list-style-type: none"> - Do they know about our student discounts? Senior discount? Free Day? - Will they sign up to be members? 	<ul style="list-style-type: none"> - What does this thing do? - What exhibits are there to see? - Can I see more than one thing? - What artists are on exhibit? - Does this print out my tour? - Can I get more information on this exhibit? - How do I unselect something? - What will this print out? - How much time will this tour take? <p>ACTIVITIES</p> <ul style="list-style-type: none"> - Looks at spatial map - Chooses tours to see - Chooses galleries to see - Prints out tour <p>STAFF</p> <ul style="list-style-type: none"> - Will visitors of all ages know how to use this? - Will they find this useful? - Will visitors spend too much time here? - How much time do they have to visit the exhibits? - Should a Docent be here to assist people? 	<ul style="list-style-type: none"> - How much does it cost? - What if I loose my ticket? - Is my stuff safe here? - Did I forget anything in my pockets? <p>ACTIVITIES</p> <ul style="list-style-type: none"> - Waits in line - Talks to staff - Gives coat/ bag to staff - Receives his ticket <p>STAFF</p> <ul style="list-style-type: none"> - Will the visitors leave anything extremely valuable here? - Will they keep their coat-check ticket? - Will the staff wind up losing something valuable? 	<ul style="list-style-type: none"> - How much is membership? - what is here? - do you have "X" works? - What is "X" exhibition about? - Where is the washroom? - Can I take pictures? - Where do I hang up my coat? <p>ACTIVITIES</p> <ul style="list-style-type: none"> - Waits in line - Talks to staff - Picks up a brochure <p>STAFF</p> <ul style="list-style-type: none"> - Will they see the value in being a member here? - Will they encourage their friends and family to be members too? - Should we have specials for signing up to be members? 	<ul style="list-style-type: none"> - What do I want to see? - What's on display? - Where do I go? <p>ACTIVITIES</p> <ul style="list-style-type: none"> - Talks to staff about interests and what he thinks he wants to see - Staff picks path for Henry to tour the museum <p>STAFF</p> <ul style="list-style-type: none"> - Do they have any particular artist they want to see? - Are they here to see the special exhibitions or the collections? - Would they want to see sculptures, rather than paintings? - Are they interested in historical contexts? - Do they just want to have fun or do they want to learn about something in particular? - How much time do they have to visit the exhibits? - How many works should I suggest he goes see? 	<ul style="list-style-type: none"> - What is here? - Do you have "X" works? - Where do I go? <p>ACTIVITIES</p> <ul style="list-style-type: none"> - Follows Docent around museum - Asks Docent questions - Answers Docent's questions <p>STAFF</p> <ul style="list-style-type: none"> - Are they following me? - Can they hear me? - Are they learning from me? - Will they participate in a discussion about this work of art? - Do they have any questions I can answer? - Have I done a good job? - Am I up to date with this art work's information? 	<ul style="list-style-type: none"> - I like this, I don't like this, this is ugly? - What's this about? - Who's the artist? - Can I find out more information about this? - What was the artist's inspiration? - What else do they have? - This reminds me of "X" - Where am I? - Has my spouse/friend seen this too? What did he think? <p>ACTIVITIES</p> <ul style="list-style-type: none"> - Look at art works - Learns didactic material - Takes pictures - Writes notes <p>STAFF</p> <ul style="list-style-type: none"> - Are they enjoying the display? - Do they understand the didactic material? - Is there something they wanted to see and isn't on display? - Are they finding everything ok? - Are they behaving properly? 	<ul style="list-style-type: none"> - Where is the washroom? - Is there one on this floor? <p>ACTIVITIES</p> <ul style="list-style-type: none"> - Thinking, reflecting - Taking a break - Making a phone call <p>STAFF</p> <ul style="list-style-type: none"> - Will they wash their hands? 	<ul style="list-style-type: none"> - My feet are tired, is there a place I can relax for a bit? - Where are my friends? - What are those people looking at? What are they saying? Do they like that art work? - I wonder what their interpretation is? - Should I call my friend to meet me here? Where is here? <p>ACTIVITIES</p> <ul style="list-style-type: none"> - Thinks to himself - Looks at work on the walls - Draws, takes pictures, writes - Calls a friend - Relaxes <p>STAFF</p> <ul style="list-style-type: none"> - Are they ok? 	<ul style="list-style-type: none"> - How much is food? - Where do I pay? - What is on the menu? - Where should I sit? - How much time do I have? - Should I eat somewhere else? <p>ACTIVITIES</p> <ul style="list-style-type: none"> - Eating, drinking - Relaxing - Socializing - Reading brochures, catalogues, looking at pics <p>STAFF</p> <ul style="list-style-type: none"> - Will they go back to visiting the exhibits? - Will they bring food/drink into the museum? 	<ul style="list-style-type: none"> - What's on sale? - What do they have? - Do they have a print of "X"? - Can I order a print? - What's this book about? - What else is here? - Should I buy this for X? - Should I buy the catalogue to show my friends/family what I saw? <p>ACTIVITIES</p> <ul style="list-style-type: none"> - Window shopping - Reading - Buying souvenirs - Talks to staff - Asks Questions <p>STAFF</p> <ul style="list-style-type: none"> - Will they buy the books or just read them in the gift shop? - Do we have enough stock? - What isn't selling? 	<ul style="list-style-type: none"> - Do I have my ticket still? - Is all my stuff still there? <p>ACTIVITIES</p> <ul style="list-style-type: none"> - Show ticket - Acquire coat, bags, etc. <p>STAFF</p> <ul style="list-style-type: none"> - Can we find his coat? - Does he have his ticket stub? 	<ul style="list-style-type: none"> - That was cool / That sucked - I liked "X" - What am I going to do now? - I'm tired - I wonder about "X" work? - I'm going to tell person "X" about the visit - Will I come back? <p>ACTIVITIES</p> <ul style="list-style-type: none"> - Find transportation home - Goes elsewhere <p>STAFF</p> <ul style="list-style-type: none"> - Will they come back? - Will they tell their friends about us?

Not as defined like this.
 You can avoid the gallery space.
 (softer)