

## Topics We'll Cover

- Engage's technology goals
- The Fluid approach
- Shape of the Engage architecture
- How Infusion fits
- Services layer
- Mobile applications
- User interfaces and the exhibit toolkit
- Mapping and visualization



#### Challenges

- Accessibility in the digital environment can be complex and confusing
- Lack of continuity across spaces
- Hard to weave together data & systems
- Mobile space is chaotic
- Hard to integrate visitor-generated content and social networking



### Engage's Technology Goals

- Enable great design
- Interconnected data
- Approachable: easy to extend/adapt
- Bridging: connect physical and online
- Scalable (up & down) and forward-looking
- Fun, cheaper, easier development



# The Open Web Today

- Multi-touch gestures
- Audio and video
- Vector graphics and animation
- Great accessibility
- All work on mobile today!
- Stable and deeply interoperable
- Everyone knows it



#### Engage at a Glance

- Interconnected data: services and feeds
- Bridging spaces: mobile apps
- Exhibit toolkit: great user experiences
- Making connections: mapping
- Accessibility all the way through

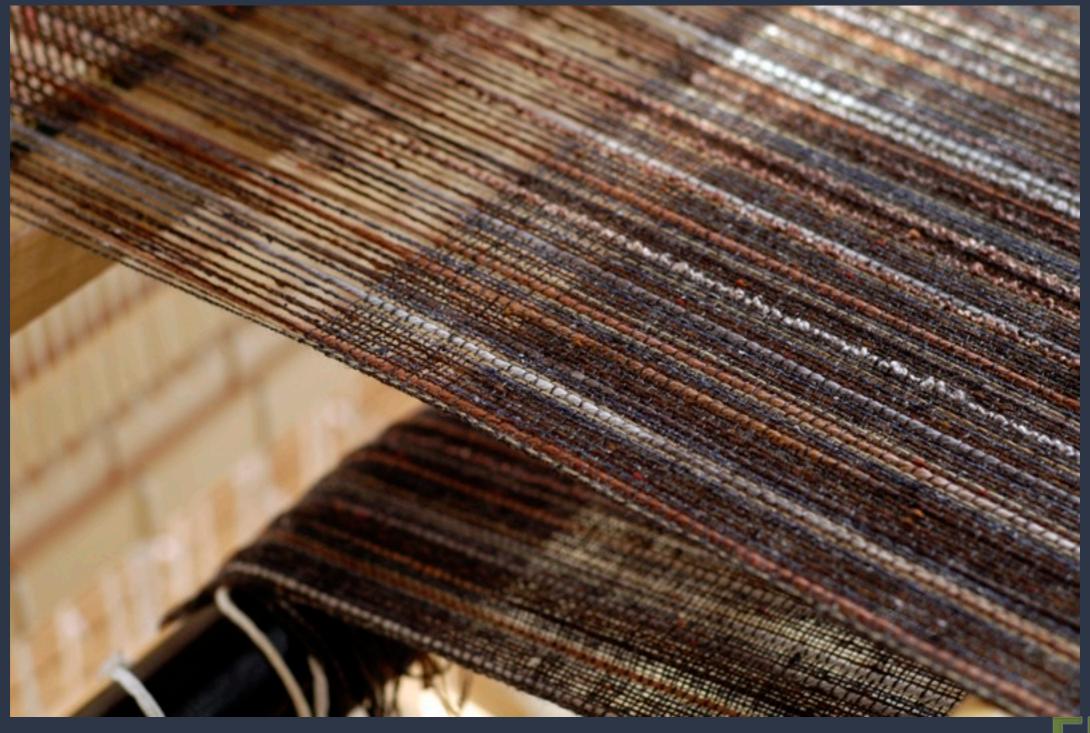


### A Metaphor: UX Weave



freeform knit & crochet fabric by Prudence Mapstone

## A Metaphor: UX Weave



hand-dyed weave by Felicia Lo

#### Tech sandwiches...

Engage

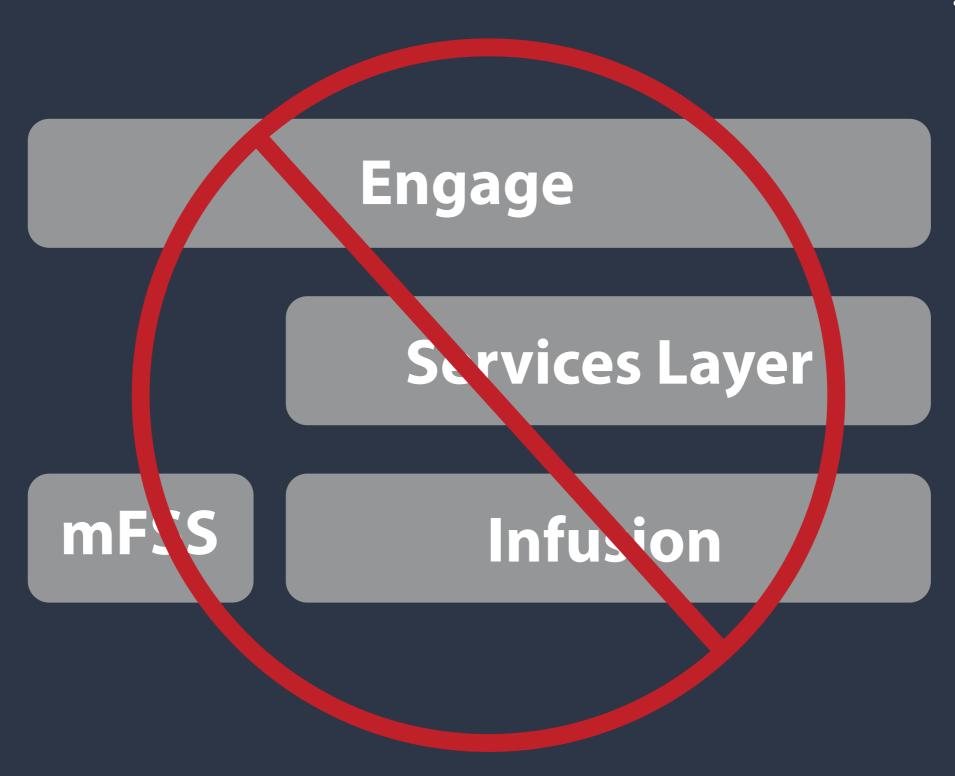
Services Layer

mFSS

Infusion

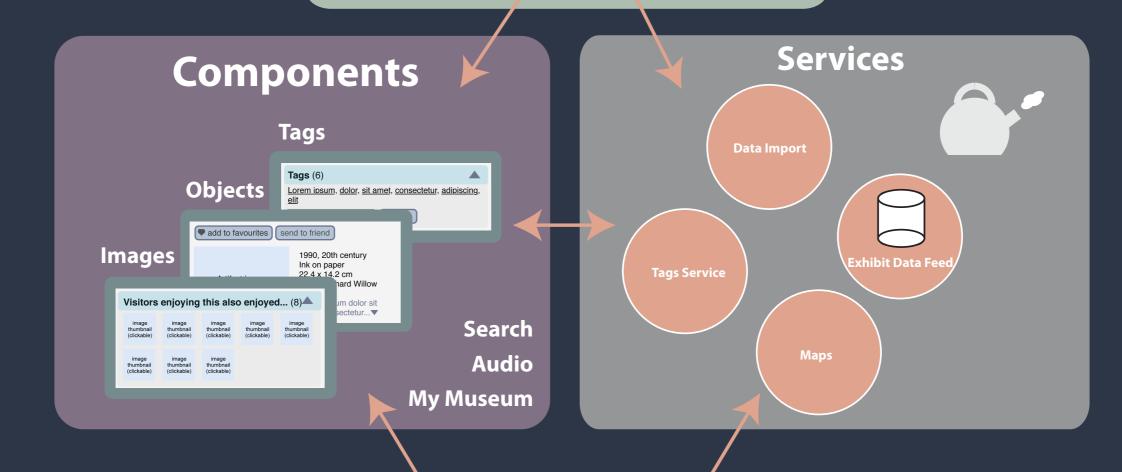


#### Tech sandwiches... not so tasty





Collections
Content Management Systems
Online Exhibit Web Sites
The Web at Large



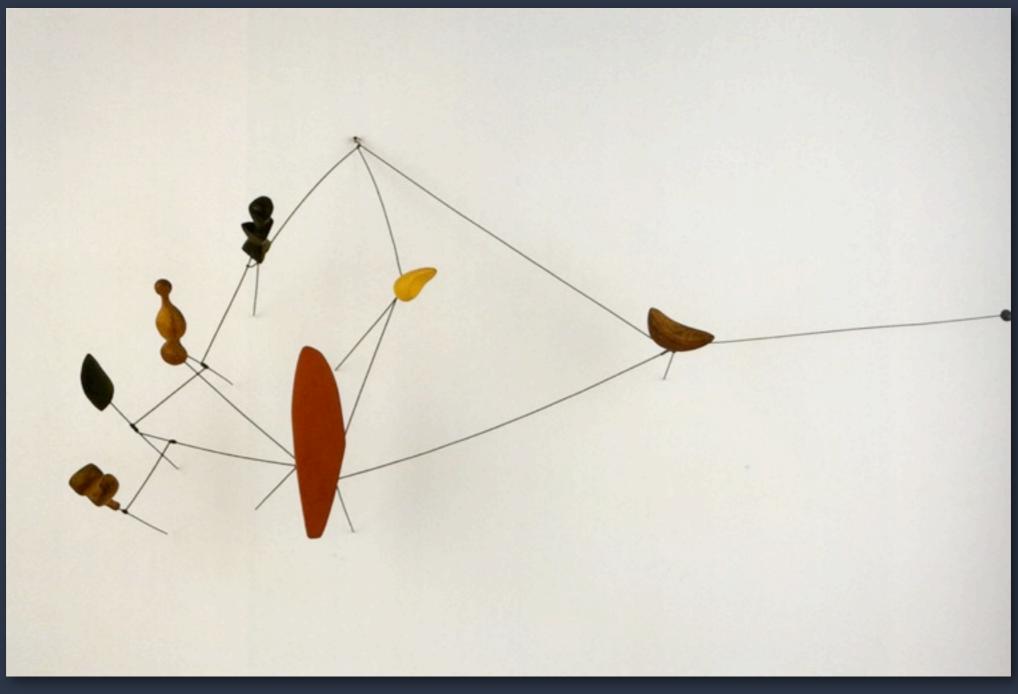




### How Does Infusion Fit?



#### What is Infusion?



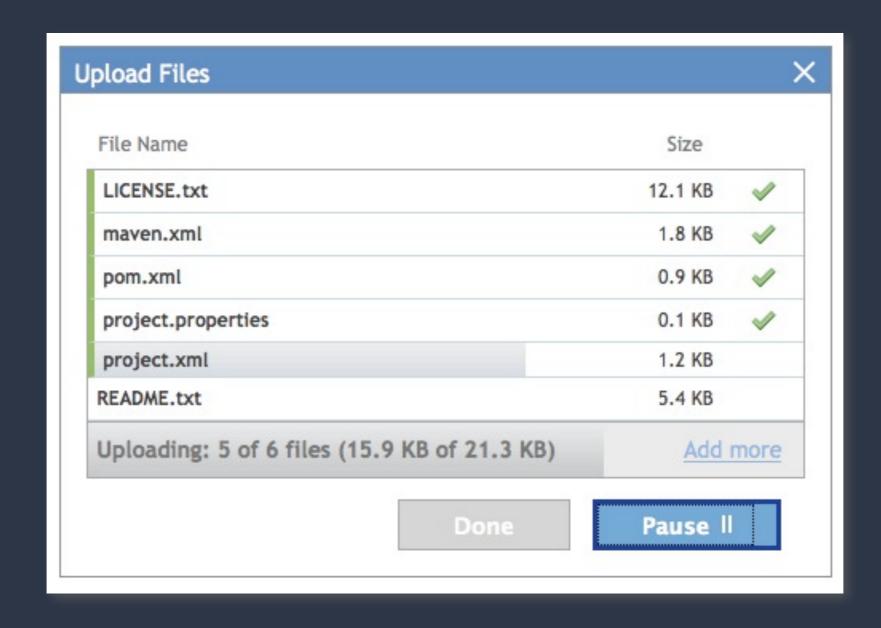




#### What is Infusion?

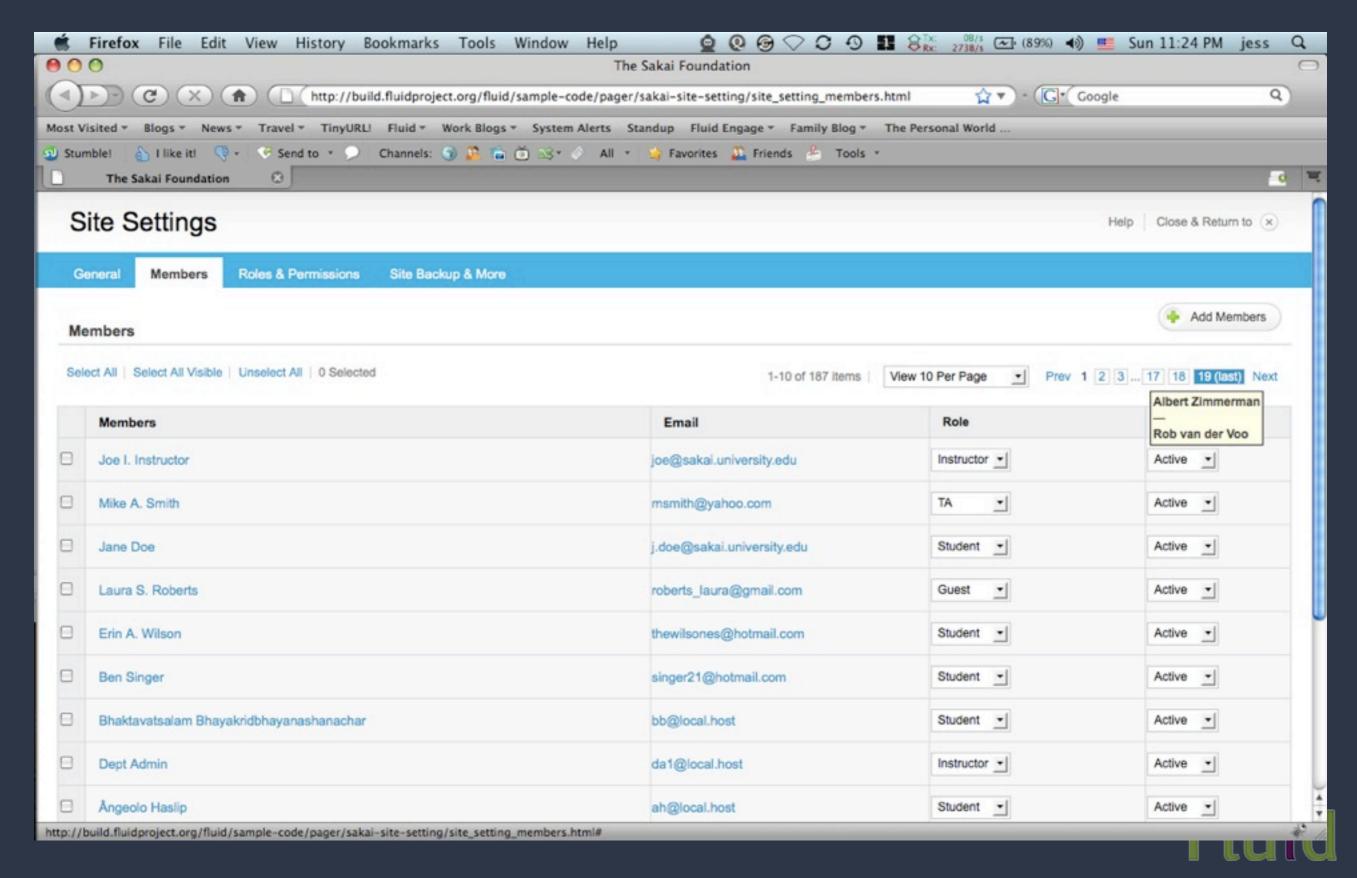
- A toolkit built by the Fluid community
- Directly responds the hard stuff:
  - Accessibility
  - Better usability
- All the building blocks you need for creating great rich Web apps
- Solid, shipping product used around the world

### Uploader

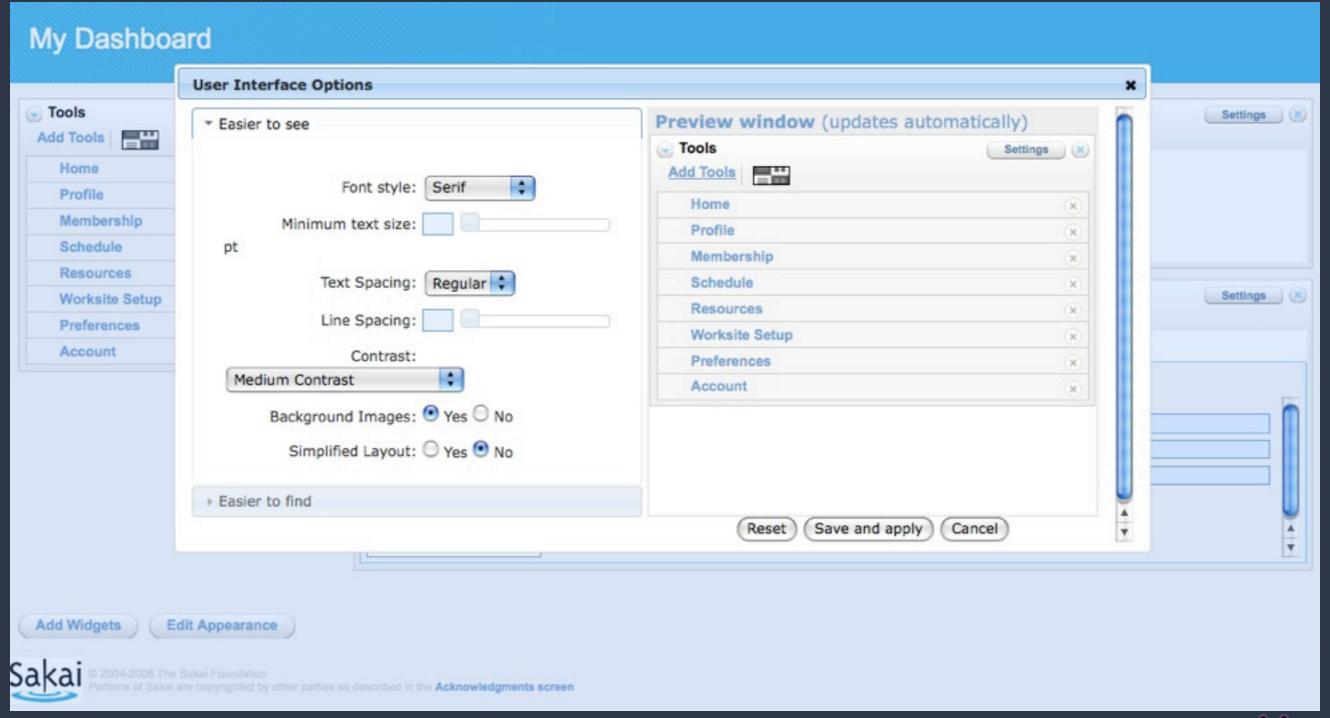




### Pager

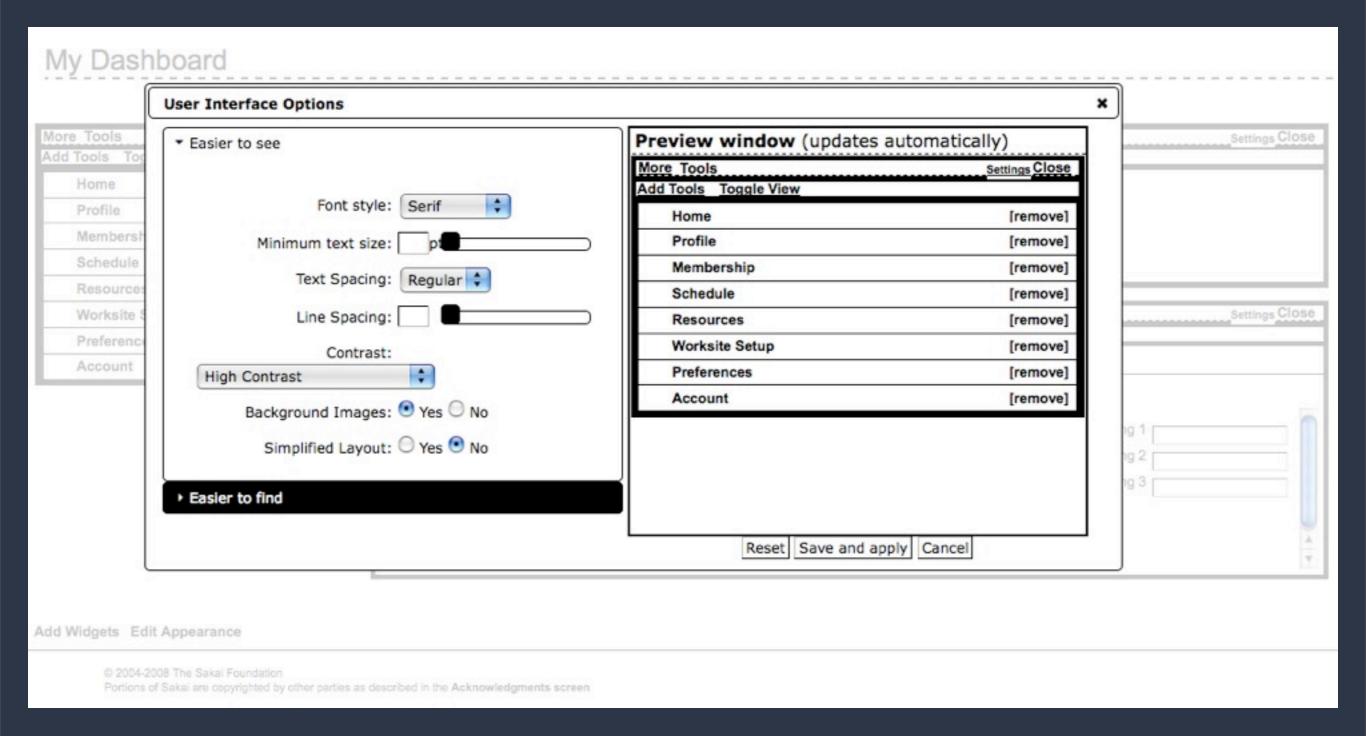


## UI Options & FSS





### UI Options: High Contrast Theme





#### How We'll Use Infusion

- Infusion is the backbone of Engage
- Gives us accessibility, flexibility for Uls
- Infrastructure for doing mashups and social networking
- Works with any Web application
- Themes for great-looking mobile apps



# Services and Interoperability



#### Services and Interoperability

- It's hard to make systems talk
- Risk: duplicated data, redundant effort
- Goal: create an open architecture for sharing data
- Services and data feeds make up an Engage content ecosystem



#### Engage's Approach to Data

- Every collection is unique
- Lots of different schemas and formats
- Hard to get everyone to agree on one
- Treat schemas as adaptable
- Document-oriented, schema-less



#### Services Layer

- Collection of exhibit-related data feeds
- Services for common activities:
  - Importing and sharing exhibit data
  - Search
  - Social: tagging, discussion
  - Personal collections
- Standard Web tech: REST and JSON



# The Mobile Experience



Big Question for Museums:

What platforms should we support?



## Everything?









### Everything?

Objective-C



Java



C++



Cocoa Touch

Android SDK

Carbide

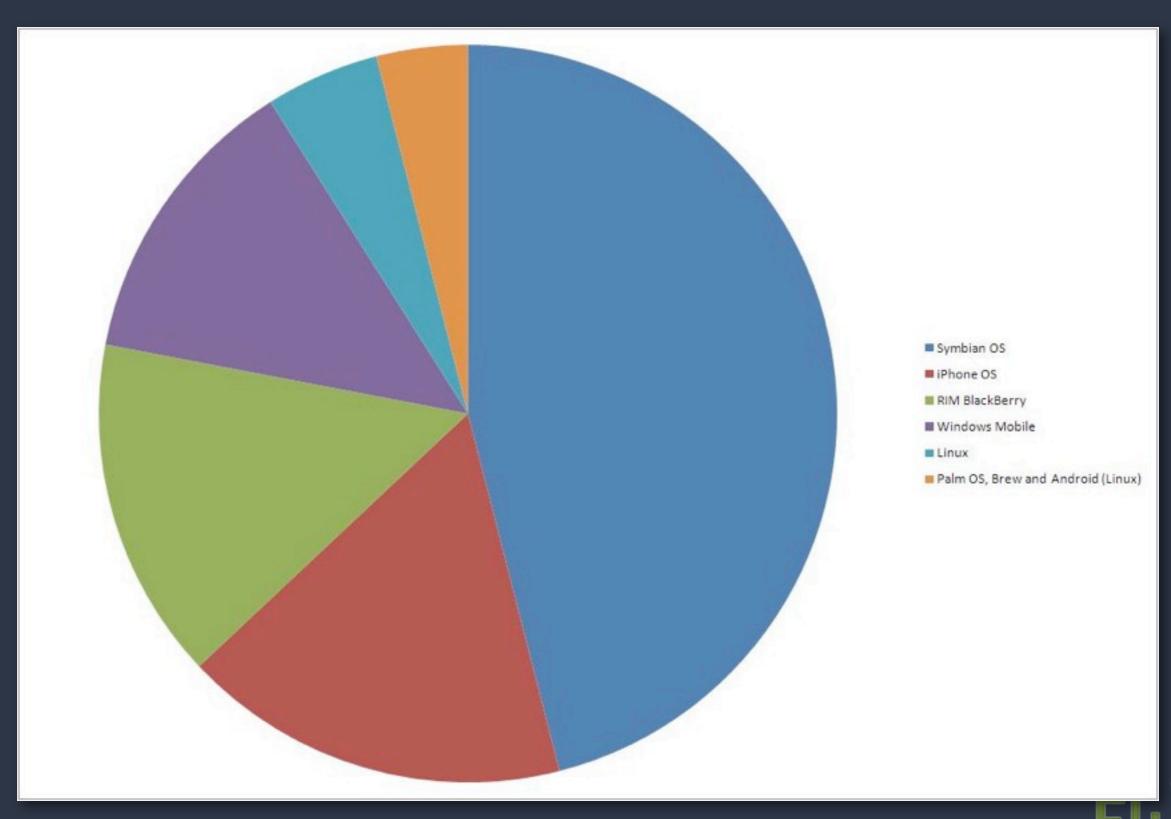


## Only One?





# Only One?



#### Mobile: Embrace the Web

- Phones now have great browsers built in
- Web design is ubiquitous and familiar
- Use standard HTML, CSS, and JavaScript
- Blends seamless into existing sites
- Thin native apps provide access to interactive features (camera, bluetooth)



#### Hybrid App Illustrated

**Mobile Device** 

**Native App** 

**Embedded Web View** 

JavaScript Bridge using JavaScriptCore

**Web Content** 

Infusion-powered Online Exhibit

**HTML** 

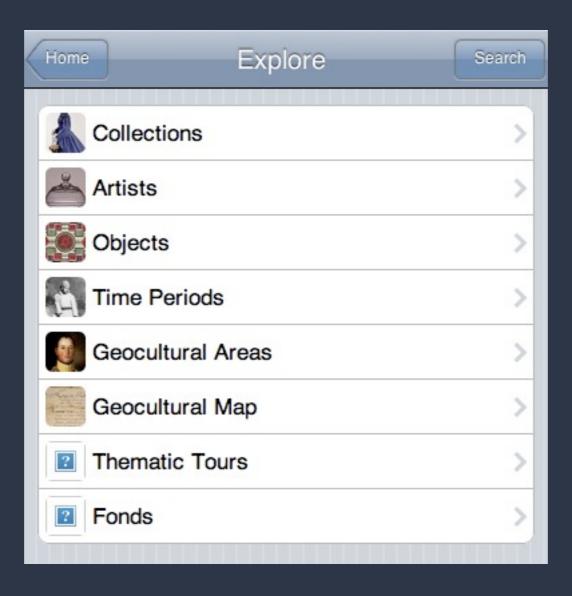
**CSS** 

**JavaScript** 

**Device OS APIs**WiFi, Camera, Bluetooth



#### Mobile FSS





#### Exhibit Toolkit



#### Exhibit Toolkit

- Goal: fit seamlessly into existing workflow
- Ul components, templates, and data feeds
- Wire them up to create great experiences
- Use them with any Web authoring tool

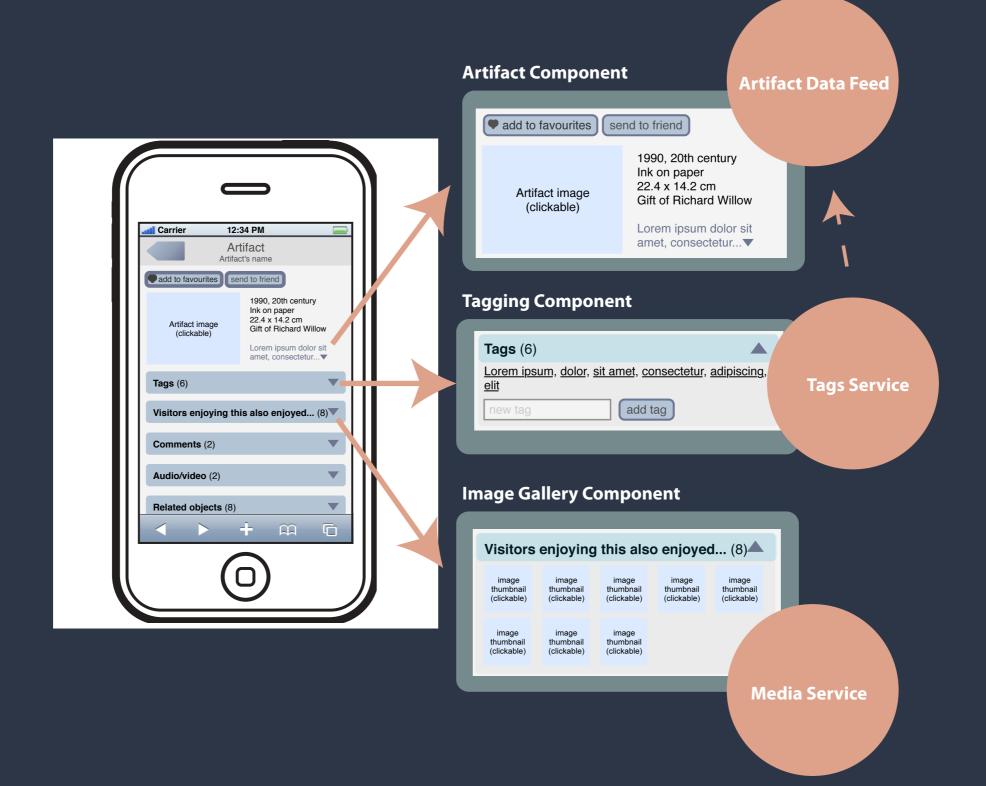


#### Some Component Ideas

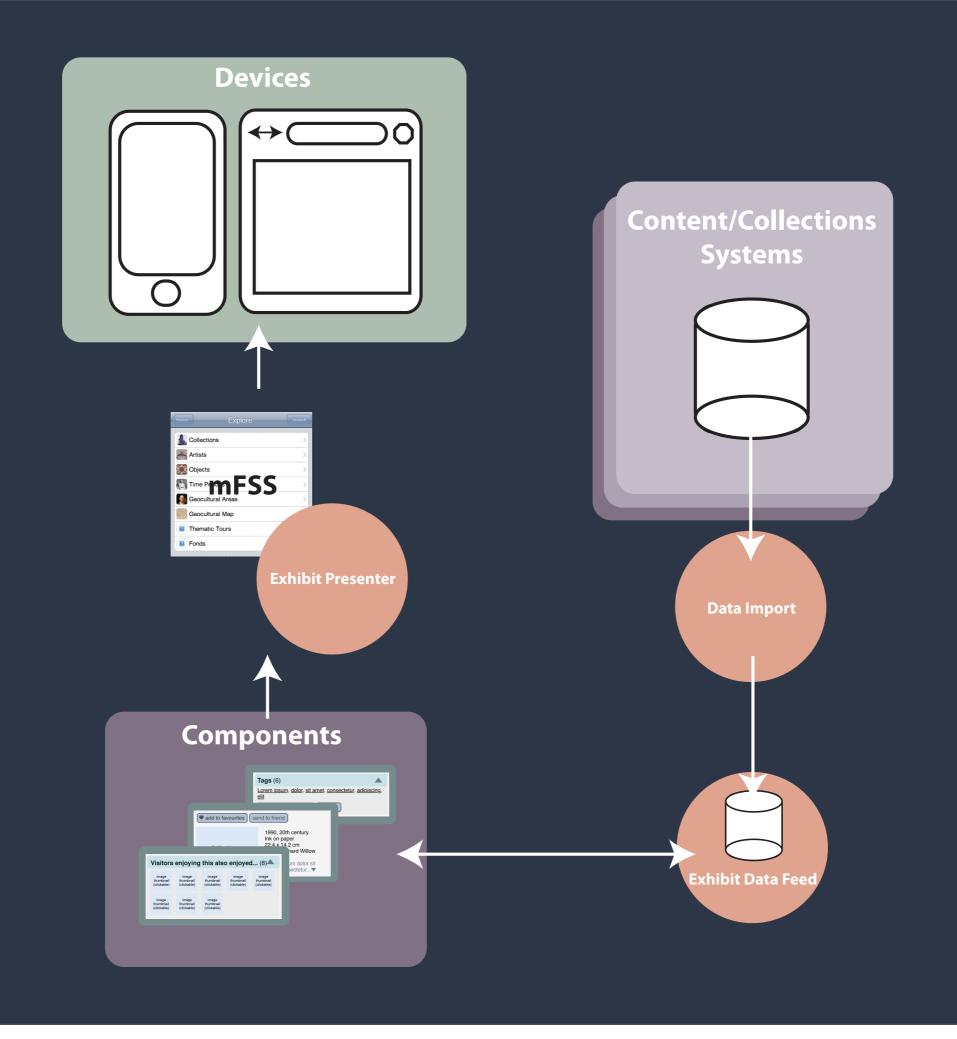
- Collection Browse and Search
- Image Gallery
- Audio Tour
- Interactive Map
- Tagging
- Comments, Discussion, Stories
- My Museum/My Collection



### Components + Services









# Mapping & Visualization



# Mapping

- Mapping is a bridge between physical and online
- Broad definition: conceptual and spatial
- Draw relationships between objects
- Maps locate and visualize data and services (eg. search identifies object location)



### Mapping Technology

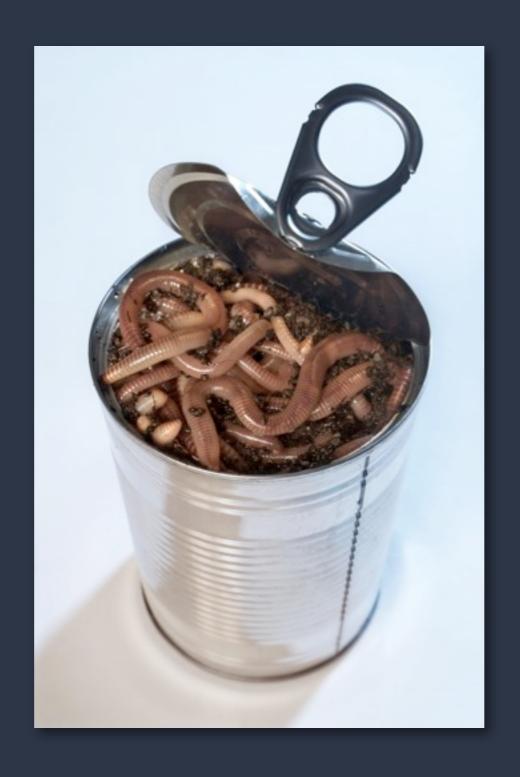
- Authoring tool:
  - bring in your designed maps
  - tag and layer with information
- Interactive visualizations using Web technology: HTML 5



# Location Awareness



#### Location Awareness





#### Location Awareness

- We're taking it slow, learning from others
- Start simple: focus on content
- Lots of potential in this space
  - Triggered audio tours
  - Context-aware information about exhibit
  - Accessible wayfinding



### Potential Technologies

- 2D barcodes + phone camera
- WiFi positioning (WIPS is awesome)
- Bluetooth beacons
- Scene recognition
- Simple RFID tags



# Technology Specifics



# Technologies

- Things we've decided on:
  - Infusion + HTML, CSS & JavaScript Uls
  - Hybrid Web/native mobile apps
  - Schema-less database
  - RESTful services
  - Canvas for visualization



# Technologies

- Things we'll decide on this week:
  - Specific database: CouchDB
  - Server technology: JavaScript + JSGI
  - Visualization: Processing.js?



### JavaScript on the Server

- We looked at PHP, Ruby, Python: always just a slice of the developer pie
- JavaScript is the most-used language in the world
- Shared infrastructure: client and server
- A little crazy, but pretty solid



# Technologies

- Things we'll decide along the way:
  - Location awareness:
    - RFID, 2D barcodes, WiFi?
  - More interoperability:
    - Museum APIs?
    - TourML, steve.museum, etc?



# More Reading

http://wiki.fluidproject.org/display/fluid/Engage+Architecture

